

iDevice Manager Online Help

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1. Connect to iPhone

The iDevice Manager creates a connection automatically to the iPhone, if the device is connected via USB cable with the computer. If the connection is active, then is the first icon from the menu bar "Connection" is activated and has an orange background.

2. Music

The button "Music" presents a list of audio on iPhone. The Music area supports the download of files. The integrated search module can help to find titles, albums, artists or songs of year. With this function can you find quickly your favorite songs.

3. Videos

The button "Videos" presents a list of iTunes movies on the iPhone. The Videos area supports the download of files. Also here can you find favorite videos by the integrated search.

4. Photos

The button "Photos" presents a list of JPEG, other picture and other files of the pre-defined iPhone folder. The Photos area supports the download of files.

ATTENTION!

If you want upload photos from PC to the iPhone or iPad, please install the free iManager App on the device. The App can you find in the App Store.

5. Ringtones

The button "Ringtones" presents a list of personal ringtones and other files of the pre-defined iPhone folder. The ringtone area supports the download and upload of files.

ATTENTION!

The uploaded files will be not creating to an iPhone ringtone. Please use the "Ringtone Editor" to create a ringtone.

6. Ringtone Editor

The "Ringtone editor" gets a chance, to create an iPhone ringtone from any MP3 / M4A song. In contrast to iTunes, can you create ringtones without size limit.

- a. Choose at first the song from an audio file on the PC or a MP3 / M4A song from iPhone library (iPod).
- b. On the second step, please check if the song title, artist, an album name and genre are exists. If the tags are not available, then enter the names manually.
- c. Because iTunes internal ringtone requirements, will be delete iTunes all ringtones that exceed more than 32 seconds or a maximum size, in the synchronization of the iPhone deletes the song is recommended to cut through the slider and set at 32 seconds. The quickest way is to check the "Maximum supported length of iTunes to activate. With the help of the player, the shortened song to be heard to the sample.
- d. Start the creating of the ringtones by click on the button "Start Converting ...".

When the conversion is completed, the new ringtone is sent to the device. When the ringtone is displayed in the device settings, then close the settings from tombstone or restart the device.

ATTENTION!

When the ringtone isn't displayed in the device settings, then close the settings app from tombstone or restart the device. Please note the copyright of the songs. Please use only free of rights or purchased music songs.

7. File Explorer

With the "File Explorer" can you browse in file system of the iPhone. To navigate click the node in the directory tree or by entering of a directory structure in the address bar.

Frequently visited folders, can be added to the favorites by the context menu entry "Add to Favorites". A new favorite can also added by drag n 'drop from folder tree to your favorites. The favorites can be displayed from the main menu item "Favorites" or the star icon in front of the search panel.

ATTENTION!

When you delete, rename or replace files, can you corrupt the iPhone. In an emergency case, you can restore the iPhone with iTunes, but all the data are lost.

8. SMS

The area SMS shows the on iPhone received and sent SMS messages without jailbreak. The program determines the sender name by phone number, if number is contains in the iPhone contact address book. The in contacts are unknown phone numbers displayed below the named SMS. An export of SMS messages is also available. The export function is displayed, if you click the right mouse key in the tree.

With the message search can you find mails, specified by part of the message, sender phone number, sender name or receive date.

9. iMessage

The area iMessage shows the on iPhone received and sent iMessage messages, which are sent instead of SMS between Apple devices. This feature does not need a jailbreak. The program determines the sender name by phone number, if number is contains in the iPhone contact address book. The unknown phone numbers are displayed below the named iMessages. An export of iMessages is also available. The export function is displayed, if you click the right mouse key in the tree.

With the search engine can you find messages, specified by part of the message, sender phone number, sender name or receive date.

10. WhatsApp

The area "WhatsApp" shows the received and sent WhatsApp messages. The App displayed the name of the sender, if there are available in the contacts. If the sender is not in contacts, then display the WhatsApp name. In group messages is displayed always the group name.

With the iDevice Manager Pro-Edition, can you export to the PC without transfer limits.

11. Storage

The area 'Storage' is designed to transport or archive of any files and folders were created. For example, you can transfer PDF or Word documents, but also pictures and other files to your iPhone and restore on a friends PC or in the company by using the iDevice Manager. The function uses a protected area on the iPhone storage, so that the operating system of the Smartphone is not affected.

12. Contacts

The area „Contacts“ shows contacts of the iPod Touch, iPad and iPhone. Here you can enter and modify home and business addresses, telephone and fax numbers and email addresses. To select the personal or business address or a phone number, you have to using the drop-down box to select the address type. Then click on the button which displayed the type. The following window contains text boxes to entering the address or the phone number. To add a picture to the contact, select at first the tab "Contact photo" and after them click the button "Change" to add a picture from the PC or to choose a different medium. Finally, press the "Edit" button to save the changes.

Contacts can be download as a business card in the *.vcf format. Select at first one or more contacts and then press the "Download" button. Easier is the moving of contacts by drag 'n drop. How? At first select one or more contacts and hold the mouse key and drag the cursor onto the desktop or a folder on the PC or to a network drive. Finally, release the mouse button. (Information about vCard [Wikipedia](#))

IMPORTANT!

To edit or add new contacts, please install the free iManager App on your Apple iPhone or iPad. Without the App is a transfer not possible.

13. Tone assignment to contacts

The area "Assignment" provides functionality to assign a ringtone and a SMS tone as default sound or to set individual tones for contacts.

To assign a ringtone to one or more contacts, you must first select the ringtone in the left list and then activate the checkbox in front of the contact name. Finally, press the "Save" button. The same applies for SMS tones. Also, several assignments are carried out simultaneously.

Note!

When saving must be specified whether apply the changes to the contacts as SMS sound or ringtone. Therefore it is not possible a contact an SMS tone and another assign a ringtone to save only once.

Correct:

Ami will get the ringtone "8 Mile" and Paul the ringtone "Without Me". Now, if the changes are saved as a ringtone, the changes are just accepted.

Wrong:

Ami will get "8 Mile" as SMS tone and Paul "Without Me" as a ringtone. Now, if the changes are saved as a ringtone, get Ami "8 Mile" as a ringtone and not as desired as SMS tone.

IMPORTANT!

This feature is only available on devices with jailbreak.

14. How to set default ringtone and SMS tone

At first must be open the area „Assignment“. To set a specify default ringtone; select a tone from Drop-Down list which contains available ringtones. Save the new setting by click on the "Save" button. The same applies for SMS tones.

IMPORTANT!

This feature is only available on devices with jailbreak.

15. Backup

Use the "Backup" you have the possibility look into device backup files. You can use the iDevice Manager to create a new device backup without launch iTunes.

IMPORTANT!

The backup must be configured to create them on the PC and not in the iCloud.

16. List Icon Presentation

You can be made the file lists presentation between details (default), list, small icons and large icons. The function does change only the current displayed list.

17. Direct links (only with Jailbreak [= software protection])

With the direct links can you navigate to iPhone folders in the File Explorer. When you click a link, the application will navigate into the directory.

18. Calendar

The function calendar shows all past and future appointments in the calendar, but also the reminders and birthdays. The calendar items can be copied to the PC from list view by drag and drop or by the context menu entry "Download". This creates a file in iCal format with the file extension *.ics. This format can be read by Apple, Google and Microsoft software. Editing and adding of new entries is not possible because of the restriction of the iPhone and Co.

19. Help

The application help will be presents with press F1 key or with click on question icon on left top site.

20. Service

The iDevice Manager contains two categories "Functions" and the "Service" group. The button „Internet“ does open a connection to the website of iDevice Manager author. The button „Service“ does open a connection to the service website of iDevice Manager author. The button „www.Apple.com“ does open a connection to the website of the Apple Corp.. On apple.com can you download e.g. iTunes.

21. File download

To download files from iPhone, select one or more files and then click the "Download" button. Alternatively contains the context menu of the file list, also a "Download" menu item.

22. File upload

To upload files to iPhone, click the "Upload" button and select one or more files in the file open dialog. To start, click in file open dialog OK. Alternatively contains the context menu of the file list, also a "Upload" menu item.

23. Drag n' Drop

All file lists does support the file download by drag 'n drop. Select one or more files and move within pressed left mouse key to Windows Desktop or another specified folder on your computer. In the area "Storage" you can move files and folders by Drag 'n Drop from device to the PC and in the other direction.

24. File preview (Preview by Windows default program)

The context menu of any file lists, contains an item to show the file with the Windows default program for the selected file type.

For example MP3 / M4A song with the Media Player or iTunes, Pictures with the Windows picture preview program or Photoshop.

25. Reload file list

The content of the file lists can you reload by press F5 key or with the context menu item „Refresh. The directory list in the iDevice Manager can also reload by context menu.

26. System requirements

iPhone 6 Plus, 6, 5S, 5, 4S, 4, 3GS, 3G, 2G firmware 6.0 to 9.0

iPod Touch up to firmware 6.0 to 9.0

iPad Air 2, iPad Air, iPad 4, iPad 3, iPad 2, iPad, Firmware 6.0 to 9.0

Microsoft® Windows® XP Home Edition

Microsoft® Windows® XP Media Center

Microsoft® Windows® XP Professional

Microsoft® Windows® XP Professional N

Microsoft® Windows® XP Professional 64-Bit

Microsoft® Windows Vista™ Editions

Microsoft® Windows Vista™ Editions 64-Bit

Microsoft® Windows 7™ Editions

Microsoft® Windows 7™ Editions 64-Bit

Microsoft® Windows 8™ Editions

Microsoft® Windows 8™ Editions 64-Bit

Microsoft® Windows 10™ Editions

Microsoft® Windows 10™ Editions 64-Bit

The Service Pack 2 is required for all XP editions.

Microsoft® Windows Server 2003-Family*
Microsoft® Windows Server 2003-Family 64-Bit
Microsoft® Windows Server 2008-Family*
Microsoft® Windows Server 2008-Family 64-Bit

Hint!

All systems required the Microsoft® Internet Explorer 5.01 or later and the Microsoft® Windows® Installer 3.0 or later.

27. Jailbreak? What that? What is there to consider?

Under jailbreak understand the iPhone owner, the opening of the mobile phone to other applications such as Easy to install with Cydia and allow the software lock on the folder structure from the iPhone is repealed. Up to iPhone firmware 3.0.1, everything was easy. With Blackra1n as jailbreak software for firmware 3.1.x, there was a significant change. Blackra1n does not install afc2add the service as its predecessors. The Afc2add service can you install from Cydia.

Without this software, it is not possible to get the iDevice Manager full access to the iPhone. For this reason it is recommended that this service retroactively.

28. iTunes and Apple Mobile Device Support Components

Sometimes it may happens that when you install iTunes, not all components in the operating system to be registered or deregistered. Although iTunes works fine, but third-party programs such as the iDevice Manager to work incorrectly. For example, the iDevice Manager, uses the iTunes component "Apple Mobile Device Support" and parts of Apple's "QuickTime". When components are not found, the application can't read or transfer files from iPhone. The causes can be manifold. It is possible in the environment variable Path missing entries of Quicktime or/and Mobile Device Support, or may be incorrect or DLLs were not registered in Windows or the registry is damaged. In one of these cases please reinstall iTunes and their components like Mobile Device Support.

29. iDevice Manager Pro-Edition

The iDevice Manager Pro-Edition has in opposite to the free version no limitations, when you creating ringtones, downloading music, videos, ringtones, etc. and SMS, iMessage and WhatsApp messages are transmitted without any restriction to the PC.

30. Activate license for Pro-Edition

The application provides in area Service the button "License Key". You can easily activate your license by entering the key into the input field. At first start the iDevice Manager and change to area Service and click the button "License Key". Enter your license key into the input field and click the activation button. After few moments is changed the application title to iDevice Manager Pro-Edition. Note! This function required an internet access.

31. Troubleshooting

If you have problems with the program helps further the Forum for iDevice Manager, a lot of users gives help. See <http://forum.software4u.de/>.